Study ID #: \_\_\_\_\_\_\_\_\_

Hospital/Clinic: \_\_\_\_\_\_\_\_\_\_\_\_\_

Please answer ***ALL*** of the questions to the best of your ability.

1. I am a
   1. patient
   2. staff employee

2. What part of the hospital/clinic do you find most welcoming? Pick one.

1. Lobby/atrium
2. Waiting room
3. Exam room
4. Cafeteria
5. Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

3. What part of the hospital/clinic do you find least welcoming? Pick one.

1. Lobby/atrium
2. Waiting room
3. Exam room
4. Cafeteria
5. Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

4. I feel cared for at this hospital/clinic. Circle one.

Strongly Disagree Disagree Agree Strongly Agree

5. I feel comfortable in this hospital/clinic. Circle one.

Strongly Disagree Disagree Agree Strongly Agree

6. I can navigate the building interiors easily. Circle one.

Strongly Disagree Disagree Agree Strongly Agree

7. The hospital/clinic is appropriately lit. Circle one.

Strongly Disagree Disagree Agree Strongly Agree

8. The hospital/clinic feels cramped. Circle one.

Strongly Disagree Disagree Agree Strongly Agree

9. The furniture in the waiting room is comfortable. Circle one.

Strongly Disagree Disagree Agree Strongly Agree

10. The walls are aesthetically pleasing. Circle one.

Strongly Disagree Disagree Agree Strongly Agree

11. What is your overall perception of the hospital/clinic space?